

## AMENDMENTS TO THE SPECIFICATION

Please replace paragraph [0003] with the following amended paragraph:

[0003] As used herein, the term web-based business application or web-based business information system generally refers to a business software system having browser-based access such that an end user requires only a browser and an Internet/intranet connection on their desktop, laptop, network appliance, PDA, etc., to obtain substantially complete access to that system. Examples of web-based business applications include those described in the commonly assigned U.S. Ser. No. 10/406,915 and U.S. Ser. No. 10/665,308, each of which is incorporated by reference herein. Further examples of web-based business applications include application service provider (ASP) hosted services provided by NetSuite, Inc. of San Mateo, California such as NetSuite<sup>™</sup>, Oracle<sup>®</sup> Small Business Suite, NetCRM<sup>™</sup>, and NetERP<sup>™</sup>, descriptions of which can be found at [\[\[www.netsuite.com\]\]](http://www.netsuite.com) www-netsuite-com. A further example of a web-based business application is discussed at [\[\[www.salesforce.com\]\]](http://www.salesforce.com) www-salesforce-com. Web-based business applications can also be implemented using non-ASP models having different hosting mechanisms, such as with self-hosted systems in which a business enterprise operates and maintains its own private, captive business information system having browser-based access across an intranet and/or the Internet. As described in the above-reference patent applications, a commercial enterprise can achieve many functional and strategic advantages by using a web-based business information system comprising integrated ERP (Enterprise Resource Planning), CRM (Customer Relationship Management), and other business capabilities.